

Beginner – Profile

Accessing REDCap

REDCap accounts are not universal across all instances. If you are an Atrium Health or Wake Health employee, your system credentials are your REDCap credentials, so you'll simply use them to log into your legacy institution's REDCap instance for the first time to activate your account:

Atrium Health Main: <https://redcap.atriumhealth.org/redcap/> | <https://rces.atriumhealth.org/redcap/>

Wake Health Main: <https://redcap.wakehealth.edu/redcap/>

Wake Health CCC: <https://redcap.wakehealth.edu/redcapccc/>

Atrium Health BCC: <https://rc2.atriumhealth.org/redcap/> | <https://rc2e.atriumhealth.org/redcap/>

If you are not an Atrium Health or Wake Health employee, then you will need to complete the respective External User Access Request Form:

External user needing access to an Atrium instances?: <https://redcap.link/AHExtU>

External user needing access to an Atrium instances?: <https://redcap.link/WHExtU>

User / Instance	Access AH	Access WH
Internal AH	Log in to REDCap Homepage with system	Complete WH External User Request Form
Internal WH	Complete AH External User Request Form	Log in to REDCap Homepage with system
External Both	Complete AH External User Request Form	Complete WH External User Request Form

Account Settings

To change the email address associated with your account, to add additional email addresses that you want associated with your account, or to change the name associated with your account, see the steps below.

1. Log into REDCap
2. Go to the Home tab or My Projects tab and click on 'My Profile' in the top right corner (see below)

The image shows two screenshots from the REDCap website. The top screenshot is the main dashboard at redcap.ctsi.ufl.edu/redcap/. It features the REDCap logo, navigation tabs for Home, My Projects, Create New Project, Training Resources, Help & FAQ, Send-It, and Control Center. In the top right corner, the 'My Profile' link is circled in red, with a red arrow pointing to it from the 'My Projects' tab. Below the navigation is a 'Welcome to REDCap!' message and a 'Need help or have a question?' link. A 'REDCap Features' section lists various capabilities like building surveys, exporting data, and scheduling. The bottom screenshot is the 'Edit Your User Profile' page. It has a 'Return to previous page' button at the top left. The 'Basic Information' section contains fields for 'First name' (Taryn), 'Last name' (Stoffs), and 'Primary email' (tts@ufl.edu). The 'Primary email' field is circled in red, with a red arrow pointing to it from the 'My Profile' link in the top screenshot. Below this is the 'Additional Options' section, which includes a 'Secondary email' field (CTSI-REDCAP-SUPPORT-L@lists.ufl.edu) and a 'Tertiary email' field with an 'Add email' button. The 'User Preferences' section allows setting date and time formats, decimal characters, and thousands separators. A 'Return to previous page' button is at the bottom left.

1. To change the primary email account associated with your REDCap account (the email address where REDCap will send you emails/notifications) enter a new email address into the Primary email line.
2. To add additional email accounts, click on Add email under Additional Options and type in a secondary email address.
3. To add a third email address, click on Add email again and type in a tertiary email address.
4. Click on Save Preferences.